
Volusia Medical Center

SMS / Text Messaging Terms & Conditions

Effective July 2026

Program Description

Volusia Medical Center offers an SMS text-messaging program to send established patients appointment reminders, account and billing notifications (such as statements, balances due, and payment options), and secure payment links. Messages are sent by Volusia Medical Center or by a service provider acting on our behalf.

How to Opt In

You opt in to receive text messages by providing your mobile telephone number to Volusia Medical Center during registration or on a patient intake form and agreeing to be contacted about your appointments and account, including by text message. By providing your mobile number, you consent to receive SMS messages related to the purposes described above, including messages delivered using automated technology. After you opt in, you will receive a one-time confirmation text message from Volusia Medical Center.

Message Frequency

Message frequency varies based on your account activity and appointments.

Message and Data Rates

Standard message and data rates may apply to text messages, depending on your mobile carrier and plan.

How to Opt Out

You can cancel the SMS service at any time by replying **STOP** to any text message. After you send STOP, we will send you a reply to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from Volusia Medical Center. Opting out of text messages will not affect your treatment or care; we will continue to communicate with you through other means as needed.

How to Get Help

If you are experiencing any issues, or at any time you want more information, reply with the keyword **HELP**, or contact us directly at (386) 424-1584. We will reply with information about Volusia Medical Center and how to reach us.

Privacy

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes at any time. Your telephone numbers, mobile information, and text-messaging opt-in status are shared only with service providers who send these communications on our behalf under written agreements that require them to protect it. For full details on how we use and protect your information, see our Notice of Privacy Practices (Privacy Policy):

https://www.volusiamedicalcenter.net/_files/ugd/d6f2f5_b50baf46ab184d62aeb1efaeaa508d04.pdf

Contact

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